The core role of the CCCC is to provide support for local community based organisations and brokering partnerships that foster and sustain positive community change and development.

This year was Brad Wilson’s first full year in the role of Regional Development Officer. He has had a great year, achieved by bringing passion, knowledge and expertise to the role.

On behalf of the board I would like to recognise the work and dedication of the Regional Development Officer in his commitment to building a stronger Central Coast Community Sector.

Our Board members have a great deal of experience and wisdom and have contributed greatly to the good governance of the CCCC. We welcomed Conan Hicks and Jodie Frost-Foster to the Board at our AGM last year, adding to our strengths in marketing and communications. And we said farewell to Stuart McMinn in September 2017.

We will also be saying a sad farewell to John Roberts at this year’s AGM, with John stepping down after serving the organisation for over 16 years. Starting in 2001 as the Transport Development Officer, he became a Board member in 2005 and has seen the organisation go from strength to strength. His extensive experience and historical knowledge of our programs over the years has been instrumental in building the strong foundations we now enjoy.

We have been pleased to have the ongoing assistance of several volunteers who have come to us through Volunteering Central Coast. Their contribution keeps the operation of the website and communication with the sector timely, accurate and relevant.

Ongoing change and reform within the three levels of Government have thrown many challenges to those of us who serve in the Community Sector and we remain committed to supporting the sector with the resources at our disposal.

Michael Goodwin
Chairman
Thanks to Staff, an enthusiastic Board of Management and our dedicated volunteer bookkeeper Robyn Davis, we have enjoyed up-to-date financials at each board meeting together with budgets and forecasts to guide our planning.

With a strong balance sheet as our foundations, we continue to invest in our member services and respond to the needs of the sector. We aim to reduce our reliance on government funding (or at least diversify away from the single RDO contract), and increase the relevance of Community Council to our stakeholders.

Our FaCS funding for the Regional Development Officer project is confirmed through to June 2020, and we continue to build our relationship with the Department – ensuring our services are relevant, effective and in keeping with regional strategies.

During the year we also received confirmation of support from Multicultural NSW for the 2017 Multicultural Expo, CatholicCare for the 2017 White Ribbon Breakfast, and Central Coast Council for the development of a Domestic Violence resource.

As our turnover is below the threshold, we are not required to have an external audit. With our Executive Officer being a highly experienced accountant, and appropriate segregation of duties in relation to payments, we have the greatest confidence in the robustness of our financial systems.

We look forward to investing further in our Member Services, and developing innovative mechanisms for supporting our sector on the Central Coast.

John Roberts
Treasurer

Percentage of low-income households in rental stress (34.4% v 26.7%) with many families unable to pay for food or utilities after meeting rental costs

34.4%
regional development officer’s report

Now in its 24th year of service, the Central Coast Community Council (CCCC) was established in 1993 as the regional peak body for the community services sector on the Central Coast of NSW. Its core business of regional and community development, advocacy, representation, information and support to the sector gives the CCCC a unique role in serving the local community.

We are committed to addressing poverty and disadvantage in our region through a robust and thriving not-for-profit sector, and through collaboration with business and government at the local, state and federal level.

In delivering upon our mission to strengthen and support the community sector in our region we undertake the following activities:

- Maintain our website that includes a community events listing and sector resources such as Interagency calendar and topical blogs
- Ongoing communication to the network on matters relevant to the sector as a whole
- Lobbying and advocacy, both with local members of state and federal parliament, and through our role as local representative for the NSW Council of Social Services (NCOSS)
- Undertaking research to inform local and regional decision-making
- Identifying resources and making them available to the sector
- Convening the Central Coast Interagency – a unique forum for NFP’s to network and learn about sector-wide issues
- Delivering training & workshops
- Facilitating planning sessions
- Providing one-on-one support & mentoring
- Being active collaborators either through linking others, participating in existing groups, or taking the lead on emerging needs and issues

30,000 people commute outside our region for work (24% of workforce) leading to higher stress levels and isolation from family and community
Current priority activities for the organisation include:

- Leading the sector with action through the Inclusive Housing Project
- Working with other Community Sector Development funded organisations and FaCS to develop a collaboration strategy to ensure the needs of the sector are being met.
- Leveraging the capacity of FaCS and their HSNet team to deliver a unified, comprehensive and useful Community Services Directory
- Participating in awareness-raising working groups across Multiculturalism, Homelessness, Mental Health, Domestic Violence and Youth matters
- Participation on the NCOSS Regional Managers’ Forum and the Forum of Non-Government Agencies of NSW

The evolution of services for the sector

With the Targeted Early Intervention reforms currently in implementation stage, our obligations with FaCS are in a mutually agreed state of flux. These reforms include a significant sector development component, so there will certainly be a role for us to play, but the finer details are yet to be released by FaCS head office.

Our newly introduced one-on-one mentoring has supported both evolutionary and revolutionary changes in the organisations we support, and will continue to be a cornerstone of our work.

Our Member Services received a gentle introduction to the sector during the year, but demand from our core activities delayed the major marketing push that is necessary to make headway into the market. Our services include (either directly or through our partners):

- Auspicing
- Marketing
- Event management
- Human resources / workplace relations
- Risk Management
- Recruitment

In February we welcomed Rebecca Smith to the role of Events & Marketing Coordinator. Rebecca brings both a wealth of corporate knowledge and passion for her community, that combine to see the highest quality of work provided to the sector.
I am very excited about increasing the impact of the CCCC through both our funded activities and our membership model. I have been consistently buoyed by the enthusiasm of the sector to see real positive change in the lives of the disadvantaged in our region. I have also been humbled by the gratitude of those I have supported – it is highly rewarding to be able to contribute needed skills and collaborate with like-minded people to make a genuine difference.

I would like to thank the Board for their continued support, willingness to try new things and preparedness to take a different approach. I genuinely believe we are providing the complementary skills required by organisations in the sector, and the sector in turn has been kind enough to share their insights and expand my knowledge.

A special thanks to our volunteers Ron, Tina and Robyn. Their support with the website and with our bookkeeping has been invaluable and we all continue to learn from each other.

We look forward to continuing to serve the sector as the region’s peak body, driving positive change for the vulnerable in our community.

Brad Wilson
Regional Development Officer

12,500 Aboriginal & Torres Strait Islanders – one of the fastest growing populations
board members &
staff 2016 – 2017

EXECUTIVE:
Chair:
Michael Goodwin  Managing Director - Loyal IT
Beth Bolte  Deputy Chairperson Literacy Specialist

Treasurer:
John Roberts  Director Community Consultations, Kids Day Out

Secretary:
Stuart McMinn  ATSI Liaison Worker Interrelate
(resigned 5/9/17)

BOARD MEMBERS:
Sarah Trant  National Communications & Engagement Manager for Mission
Australia Housing
Conan Hicks  Principal – Hicks Ads
Jodie Frost-Foster  Community Sector Consultant

STAFF:
Brad Wilson  Regional Development Officer
Rebecca Smith  Events & Marketing Coordinator

VOLUNTEERS:
Tina Dixon
Ron Allen
Robyn Davis
For our children – ‘concern for harm’ and out-of-home care rates 30% higher than state average
On a Friday in late November each year, White Ribbon Australia launches 16 days of activism to raise awareness of male violence against women and children. With the Central Coast Police Districts of Brisbane Water and Tuggerah Lakes featuring at the pointy end of statistics for Domestic Violence related crime, our region more than many others desperately needs the increase in awareness – with the hope that behaviour change will follow.

To achieve that end, the Coast is very fortunate to have an enthusiastic 16 Days of Activism Committee comprising representatives from the Central Coast Domestic Violence Committee (including ourselves), concerned members of the public (many with lived experience), and other workers from the community sector.

Together, this passionate team facilitates:

• A walk through the streets of The Entrance on the first Friday, an event very popular with the schools and with workers from throughout the community sector.

• A walk at Terrigal on the first Sunday, an event aimed at the general public more broadly. The 2016 event also marked the inaugural giant white ribbon on the Skillion

• Handing out wrist bands, white ribbons and information at Wyong, Gosford and Woy Woy train stations, together with Tuggerah Westfield, Erina Fair, Bay Village, Woy Woy & Wyoming Shopping Centres.

• The CCCC's keynote event for the year, the White Ribbon Breakfast.

2016 marked a slight tweak in the focus of the Breakfast. With research showing that early intervention is the key to changing behaviour, our event was aimed at 15-19 year-olds and their teachers, mentors, coaches and other role models. We enjoyed a moving Acknowledgement of Country from Tuggerah Lakes Secondary College students, and a heartfelt sharing of personal experience with champion boxer Jamie Pittman. The event was made possible thanks to the generosity of Mingara Recreation Club.
October 12 celebrated the 11th running of the Central Coast Multicultural Expo. Presented by the Central Coast Multicultural Interagency, this is the largest event on the Coast supporting our Culturally and Linguistically Diverse (CALD) community.

The CCCC provided administration support for the event (co-ordinating almost 50 stallholders), together with participation in the organising committee and acting as MC on the day.

The theme was “know your rights” and the committee secured representation from a number of Ombudsman services, SafeWork, FairWork together with our regulars from Police, Legal Aid and Domestic Violence support services.

Other stallholders provided information relating to:

• Housing
• Mental & Physical Health
• Education & Training
• Government services such as Medicare, Centrelink, Fair Trading, Transport and the Australian Tax Office
• Aging & Disability
• Community and Family Support programs

Congratulations to our fellow committee-members for another successful event.
Coinciding with National Homelessness Week, the Central Coast Homelessness Interagency again held its local “Homelessness Matters” events in early August at Erina Fair. The CCCC participated in the organising committee, where the theme “it could happen to you” was agreed.

In addition to handing out balloons and wristbands, interagency members at the events also offered a small card with a short case study on how anyone could become homeless as a result of unexpected events. They covered situations such as escaping family violence, the whim of a new landlord in a tight rental market, death or illness of a family member, or a relationship breakup.

The event also created the opportunity to discuss the issue in the media, with Brad presenting on ABC local radio discussing the contributors to homelessness, debunking the myths and exposing the hidden homeless – couch-surfing and living in overcrowded homes, sleeping in cars and caves, and bouncing between temporary accommodation services.

The Homelessness Matters event was a collaborative effort from the following agencies;
- Central Coast Primary Care
- Uniting
- RYSS
- Coast Shelter
- Catholic Care
- Wesley Mission
- Central Coast Community Council

Images extracted from the Homelessness in NSW fact sheet issued by Homelessness Australia
# Balance Sheet 30 June 2017

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
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</thead>
<tbody>
<tr>
<td><strong>ASSETS AS AT 30 JUNE</strong></td>
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<tr>
<td>Current Assets</td>
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<td>Cash On Hand</td>
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<td><strong>LIABILITIES</strong></td>
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<td>Current Liabilities</td>
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<td>Income in Advance</td>
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<td>Total Liabilities</td>
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<td><strong>Net Assets</strong></td>
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<tr>
<td><strong>EQUITY</strong></td>
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<tr>
<td>Retained Earnings</td>
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<td>Current Year Surplus</td>
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<tr>
<td>Total Equity</td>
<td>$89,595</td>
<td>$82,261</td>
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### profit & loss 1 July - 30 June

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
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</thead>
<tbody>
<tr>
<td><strong>INCOME</strong></td>
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<td>FACS - CSGP Funding</td>
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<td>Other Income</td>
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<td><strong>Total</strong></td>
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<td><strong>EXPENSES</strong></td>
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<td>Administration</td>
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<td>Premises and Equipment</td>
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<td>Employment Expenses</td>
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<td><strong>Total Expenses</strong></td>
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<tr>
<td><strong>Net Profit/(Loss)</strong></td>
<td>$7,334</td>
<td>$10,227</td>
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