

# Annual Report 2019-2020



# chairperson's report

Welcome to the annual report for Central Coast Community Council for the 2019/2020 financial year.

Well, this year has certainly been a year of change and it has been my privilege to have been elected by my colleagues as Chairperson for the Central Coast Community Council. Firstly, I would like to take the opportunity to sincerely thank our outgoing board members for the significant contribution and experience that they have provided to the organisation during their tenure. The dedication and commitment shown by them was significant and provided a positive platform for us to be able to continue in our role.

I would like also to thank my fellow board members for their ongoing commitment and guidance during this time. Our volunteer board members continue to contribute with their knowledge, experience and dedication to the Central Coast community and I consider it a privilege to work amongst their ranks.

Further in this report you will find a more detailed explanation from our Treasurer outlining our financial position but I am pleased to be able to report that we continue to meet our obligations and provide a positive platform with which to go forward.

In addition to several changes in the makeup of our board, the past year has also seen the resignation of our Executive Officer/Regional Development Officer. I would also like to take the opportunity, on behalf of the board, our members, and the Central Coast Community to thank Brad Wilson for his commitment, tireless dedication leadership, and vision.

With Brad's departure we were able to welcome our new Executive Officer/Regional Development Officer, Kieran Booth. Kieran comes to us with an extensive array of experience in the community sector, in addition to previous involvement with leadership positions at a national, state, and local level. He has developed a strong network across the Central Coast. He has provided our organisation with renewed vigor and enthusiasm and has provided the board with sound advice and strategies to continue us to be able to move forward positively. It is my great pleasure to be able to welcome Kieran to the Central Coast Community Council and I am sure that his leadership and commitment to the organisation and the wider Central Coast community will continue to pay dividends for us all.



# chairperson's report

The one person who has remained steady with the organisation through all the change this year has been our Marketing and Event Coordinator, Rebecca Smith and it would be remiss of me not to acknowledge her. Rebecca has continued to maintain our web site and has also managed to increase our social media exposure. Using social media, we have been able to increase our contact with other not for profits as well as the community at large. We have also been able to promote a range of other services and activities that benefit the community and demonstrate our commitment to working across all sectors of the Central Coast.

And last but certainly not least in the 'thank you' section, I would like to thank our volunteer, Tina for all her ongoing support and dedication to whatever tasks we have asked of her. Thank you, Tina, for all that you continue to do.

It probably goes without saying that the ongoing impact of the COVID 19 pandemic has significantly affected our community and the ways in which services are able to be delivered. I am pleased to say that Kieran and Rebecca have continued to maintain our role in the most difficult of circumstances over the past year. They have been instrumental in developing a number of documents as a means to continue to keep everyone informed regarding changes to service delivery across the Central Coast and these documents are regarded as templates that the sector will be able to use for future natural disasters and other significant events that will impact our community.

Finally, I would like to thank our board and our staff for the support they have given me and for maintaining our long history of service and commitment to the Central Coast.

I wish you well and look forward to another year of continued service to our community across the Central Coast.



Corinne Hodson.  
Chairperson,  
Central Coast Community Council



# treasurer's report

2019 – 2020 was a year of change for the Central Coast Community Council (CCCC), as we forged ahead with our new RDO, Keiran Booth, at the helm. From the start of his tenure, Keiran worked very successful to negotiate a beneficial close of our grant from the Environment Protection Authority (which was assessed to be beyond the capabilities of the Central Coast Community Council to complete within the stipulated timeframe). Keiran managed to acquire from the EPA the grant monies owed to CCCC for work that had already been completed.

The CCCC continues to work with our funding body, Community and Justice Services (DCJ) and other agencies and community services to identify ways for us to continue to meet the needs of the sector and to assist services in their development of partnerships and effective working strategies. Following direction from our funding body, Keiran has set up and is now running interagency meetings where required.

It is the aim of the CCCC to continue to respond to the needs of the sector and to increase the relevance of Community Council to our stakeholders. Recently, new COVID rules and regulations revealed the need for an authoritative community body to provide a central repository of information about services that were available during COVID. In response this need, Keiran has instigated, implemented, shared and published to the wider community, a live and easily updated Google spreadsheet listing all participating Central Coast community services, their changed rules and current operating hours.

In addition, the CCCC office has relocated from Bateau Bay to Gosford. Due to a request from our funding body DCJ, Keiran has managed the negotiation of a favourable lease agreement for an office for CCCC in the Wyong Neighbourhood Centre in Gosford. It is anticipated that the newer premises in a location that is more central to Central Coast business will prove to be not only more efficient but also improve the image of CCCC in the community.

We look forward to investing further in new resources and tools for our sector, working towards a reputation as a peak body in the community and growing our organisation to further meet the needs of vulnerable people in our community whilst also supporting the many dedicated and committed community services supporting them.

Penny Newson  
Treasurer



# executive officer's report

Welcome to my first annual report on behalf of the Central Coast Community Council. It certainly has been a memorable year with a number of significant challenges across the Central Coast community sector.

I'm pleased to be able to report that whilst the challenges were varied (Flooding, bushfires and of course the COVID 19 pandemic) and impacted the Central Coast community sector and the community at large, we were able to quickly adapt to the changing environment and our ability to manage the change resulted in no significant disruption to our role or services.

I would like to thank my colleague, Rebecca Smith who was always available to quickly respond to important news and events and not only managed our website and social media but increased our exposure on those sites thereby keeping everyone informed as and when needed. Thanks Rebecca. Once again a job well done.

Our primary role under our agreement with the New South Wales Department of Communities and Justice was to act in a sector development role with a particular focus on Targeted Early Intervention (TEI) programs youth. We are grateful to the Department and in particular our Commissioning & Planning Officer, Emma Gilby, for the ongoing support and interest in our role.

Our primary role of sector development required us to not only manage the facilitation of a number of local interagency meetings but to also plan and develop activities and means to support local service delivery agencies. We were able to do this in part through the development of communities of practice as well as developing a number of reference groups to look at various activities around training, workforce development and the coordination of services.

We were privileged to work in partnership with a number of local agencies and services including, but not limited to, Central Coast Community Legal Centre, the Central Coast Council, Community Compass as well as the chairs and facilitators lead in local interagency groups.



# executive officer's report

Like all community services, appropriate growth funding is always a matter of great importance. As we face continue changes across the workforce we will need to review our funding streams and the opportunity to develop new funding streams.

With this in mind we are very grateful for the ongoing support and funding from our local Westpac branch. Once we see the relaxation of social distancing and restrictions as a result of the Covid pandemic we will be announcing some exciting activities as a result of our partnership with Westpac.

As I said in the opening of this report, the year has presented many challenges. I am pleased to report that we were able to meet those challenges and look forward to another year of growth and innovation that will be of benefit to the Central Coast community sector and the wider community.

Finally I would like to thank our board of management in particular our chair (Corrine Hodson) and our Deputy Chair (Beth Bolte). Both Corrine and Beth and indeed the Board at large, have been of great assistance to me and continue to volunteer not only their time but also their experience and their passion for the Central Coast.

I am happy to commend this annual report to you and with our Board and staff we eagerly look forward to the year ahead.

Yours in Community

Keiran Booth  
Executive Officer/  
Regional Development Officer



# marketing & events report

The 2019/2020 year has certainly been a challenging one and has given the sector an opportunity to communicate in new and exciting ways.

With the COVID 19 Pandemic impacting Community Service delivery from early 2020, The Community Council, in partnership with the Central Coast Community Legal Centre created a COVID-19 Community Resource Directory for both sector and public use. With the aim of creating a central reference resource of 'on the ground' service delivery, the resource has allowed both the sector and community members to keep abreast of continuing changes during this difficult time. More notably, it has enabled individuals and families (who may be 'new' to the system) to navigate the complex terrain. I'd like to extend my thanks to all the services who came on board and to our interagency group convenors for spreading the word.

The latter half of 2019 saw Community Council provide marketing and events support to the 14th Annual Multicultural Expo. The event was held at the Erina Centre, within the Erina Fair Shopping Centre – a major public transport hub, and a venue that encourages visitors to 'make a day of it'. As in previous years, the event attracted over 400 participants from a diverse range of language backgrounds.

With the theme being "Feel Good", participants were able to learn about living a healthy lifestyle from a variety of services who operate on the Central Coast. In particular, our Local Area Health District was well represented including Respiratory, Cardiac and Children and Family Health services.

Usage of the DCJ funded HSNET information sharing platform continues to grow steadily with the Youth Interagency, Rainbow Inclusion Network and Multicultural Interagency (to name a few), using it as a primary communication method to members. HSNET serves as a terrific platform to share information and knowledge throughout the sector and I would like express our gratitude to those services and individuals who have embraced this new way of communicating.

Rebecca Smith  
Marketing & Events Officer



# board members 2019 – 2020

## CURRENT:

President/Chair::	Corinne Hodson
Vice President:	Beth Bolte
Treasurer:	Penny Newson
Secretary:	Sally Hudson
Committee Member:	Nerida Turrise
	David Mylan
	Dana Mahia
	Tim Gilbert

## FORMER BOARD MEMBERS:

Nick Chettle	(Chairman, resigned 11/12/19)
Paul Harmer	(Treasurer, resigned 11/12/19)
Jodie Frost-Foster	(Secretary, resigned 11/12/19)

## STAFF:

Keiran Booth	Regional Development/Executive Officer
Rebecca Smith	Events & Marketing Coordinator

## FORMER STAFF MEMBERS

Brad Wilson	Regional Development/Executive Officer (resigned September 2019)
Paula Paananen	Project Officer - Food Donation & Recovery (resigned November 2019)

## VOLUNTEER:

Tina Dixon





# interagency & reference groups

Central Coast Community council staff sit on and regularly attend the following Central Coast interagency meetings:

- Youth
- Men
- Aboriginal
- Disability
- Homelessness
- LGBTQI
- Multicultural
- Domestic violence
- Homelessness
- Mental health

New interagencies will be developed through partnerships and collaboration with services over the next 12 months.

Central Coast Community Council staff sit on the following committees, forums, reference groups, advisory groups and steering committees:

- Mental Health & More (ARAFMI) ILC Steering Committee
- ACOSS, NCOSS and FONGA forums
- Central Coast Council Social Impact Task Force
- Central Coast Council Disability Access and Inclusion Reference Group
- CLUBS NSW Local Club Grants committee
- River Cares Spencer Establishment Working Group
- Regional Youth Support Services Youth Collective Working Group
- Central Coast Against Domestic Violence Committee
- Central Coast Multicultural Expo Planning Group



# financial report 1 july - 30 june

Refer to following financial report prepared by See Accounting Group





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Communities  
& Justice

