

Strategic Framework



Our Vision	Central Coast Community Services Sector (Sector) working together to improve the wellbeing of the NSW Central Coast community.
Our Purpose	Encourage and foster productive and collaborative relationships both within the Sector and with non-government (NGOs) and government organisations to ensure community services are accessible, inclusive, and sustainable, to improve the wellbeing of the community.
Our Strategic Priorities (to achieve our Purpose)	<ul style="list-style-type: none">• Create opportunities for Sector organisations to come together and collaborate and share information and expertise• Engage with NGOs and government and advocate for investing in building a stronger community• Provide assisting services and enabling support to Sector organisations that lead to better access to, and service delivery for, their clients• The community is aware of, and has access to, the Sector Services they need to improve their wellbeing
Our Activities	<p>Collaboration We facilitate collaboration within the Sector, between the Sector and representatives from government agencies and elected officials, and between the Sector and NGOs.</p> <p>Advocacy We, on behalf of the Sector, advocate to influence and change policy and systems to strengthen Sector capability to improve social services outcomes to better support the community.</p> <p>Platforms and services We provide platforms and services that support efficiency and collaboration within the Sector.</p> <p>Information We collect and share important information about Sector providers' role and services.</p> <p>Assisting and support We provide assisting services as well as secretariat support to interagency forums to enable the Sector to better deliver outcomes that improve the lives of their clients.</p>

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Our Values

∞ Inclusiveness

∞ Respect

∞ Integrity

∞ Trust

∞ Innovation

Performance Measure	Collaboration	Engagement and advocacy	Service and support	Community access to services
1. Facilitate collaboration within the Sector, between the Sector and representatives from government agencies and elected officials, and between the Sector and NGOs.	✓		✓	✓
2. Connect the Sector in collaborative projects and activities.	✓		✓	✓
3. Influence changes in policy and systems to strengthen organisational capability and improve social services outcomes.		✓		✓
4. Participate in fora that provide opportunities to advocate for the Sector.	✓	✓	✓	
5. Service and support to lead to better access to and service delivery.			✓	✓
6. Innovate to improve Sector efficiencies.			✓	✓
7. Raise awareness of, and access to, the community services needed to improve wellbeing.	✓			✓
8. Ensure information systems are accessible, available, efficient and effective.	✓		✓	✓